

Alternative Dispute Resolution

- 1) Identify three problems with litigation.
- 2) Why might a citizen want to have their case heard in court despite the fact it could be settled out of court?
- 3) What are two advantages of negotiation?
- 4) What is the last point before which a citizen must halt the negotiation process?
- 5) What is mediation?
- 6) In what types of dispute might mediation be appropriate?
- 7) What is the main difference between conciliation and mediation?
- 8) Private arbitration is governed by which statute?
- 9) Why are *Scott v Avery* clauses useful?
- 10) Give an advantage and a disadvantage of arbitration.
- 11) Identify two types of tribunal that exist.
- 12) What is the role of an Ombudsman and how are their powers limited?

